

ABSTRACT

The present invention facilitates automated audits for systems storing travel services rates based on special or negotiated pricing structures. The invention provides a system and method by which a customer and/or broker of travel related services may invoke an audit against one or more global distribution systems which are commonly used by travel services providers to maintain rate and discount information specific to customers and/or brokers. In cases where a customer and/or broker has negotiated or arranged for a special discounted rate for travel services, it is the responsibility of the travel services provider to enter the rate or discount information into one or more global distribution systems. An audit is intended to examine rates stored within one or more global distribution systems and flag missing or inaccurate entries. Based on an audit report, customers and/or brokers may notify the service provider(s) and inform them of the discrepancies in order that they may perform the required corrections.